# CIPRIANI & WERNER

A PROFESSIONAL CORPORATION

ATTORNEYS AT LAW

450 Sentry Parkway, Suite 200 Blue Bell, Pennsylvania 19422

Telephone: (610) 567-0700 Fax: (610) 567-0712

www.C-WLAW.com

April 25, 2022

RECEIVED

APR 2 9 2022

A Mid-Atlantic Litigation Firm
Visit us online at

Visit us online at www.C-WLAW.com

Via First Class Mail

MEGHAN S. FARALLY

mfarally@c-wlaw.com

DIANNA M. HALL

dhall@c-wlaw.com

Office of Attorney General 33 Capitol Street Concord, New Hampshire 03302

RE: Data Incident Notification

To Whom It May Concern:

We serve as counsel for DiSiena CPAs, LLP ("DiSiena") located at 261 West 35<sup>th</sup> Street, #507, New York, NY 10001 and provide this preliminary notification to you of a recent data security incident. By providing this notice, DiSiena does not waive any rights or defenses under New Hampshire law, including the data breach notification statute.

On or about August 11, 2021, DiSiena identified unusual activity in an employee's email account. DiSiena immediately began an investigation, which included working with third-party specialists to determine the full nature and scope of the activity. The investigation determined there was unauthorized access to one employee email account. Therefore, in an abundance of caution, DiSiena conducted a review of the contents of the email accounts to determine the types of information contained therein. On November 19, 2021, the review was completed and DiSiena began to confirm contact information to notify potentially impacted individuals. On March 30, 2022, that time consuming review was completed. The type of information identified in the account related to the one New Hampshire resident included their first and last name, as well as Social Security number and financial account number.

On April 25, 2022, DiSiena provided written notice of this incident to the one New Hampshire resident via U.S. mail. A copy of the notice is attached as *Exhibit A*. Although DiSiena has no evidence to suggest actual or attempted misuse of information as a result of this incident, DiSiena is providing the potentially impacted New Hampshire resident access to 12 months of credit monitoring and identity protection services.

In response to this incident, DiSiena reset email account passwords and continues to review its policies and procedures related to data security. DiSiena's investigation remains ongoing. Should DiSiena become aware of additional potentially impacted New Hampshire residents, this notice will be supplemented accordingly.

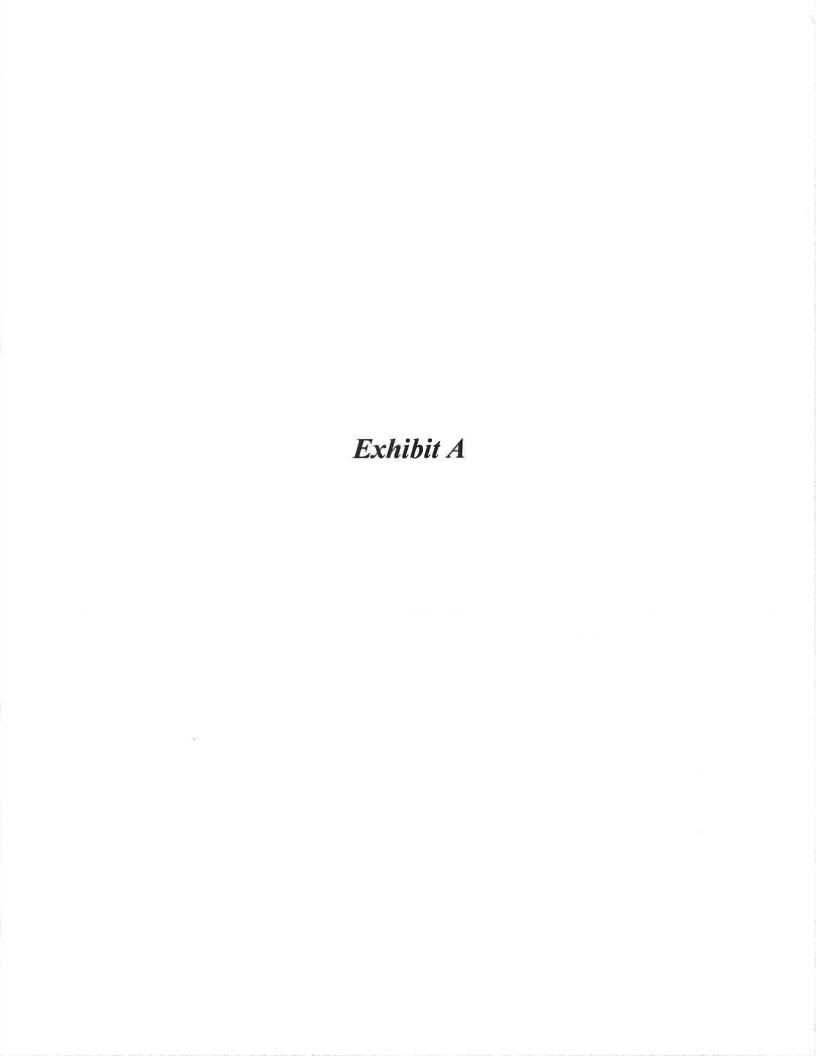
Please contact me should you have any questions.

Very truly yours,

CIPRIANI & WERNER, P.C.

By:

Meghan S. Farally, Esq.



DiSiena CPAs, LLP

10300 SW Greenburg Rd. Suite 570 Portland, OR 97223

To Enroll, Please Call:
1-800-939-4170
Or Visit:
https://app.idx.us/accountcreation/protect
Enrollment Code:
<<XXXXXXXXX

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>>

April 25, 2022

Dear <<First Name>> <<Last Name>>,

DiSiena CPAs, LLP writes to notify you that we identified unusual activity in an employee's email account. We immediately began an investigation, which included working with third-party specialists to determine the nature and scope of the activity. The investigation determined there was unauthorized access from June 15, 2021 to June 17, 2021 in one employee email account. In response to this incident, we changed email account passwords and reviewed our policies and procedures related to data security.

In an abundance of caution, we conducted a review of the contents of the email account to determine the types of information contained therein. On November 19, 2021, the review was completed. We then worked to confirm contact information to notify potentially impacted individuals, and this process was completed on March 30, 2022. The investigation revealed that the information present in the account at the time of the unauthorized access included your name and the following: <<data elements>>>. Importantly, we have no evidence of actual or attempted misuse of any information because of this incident.

We take this incident very seriously and are providing you information about the incident, our response, and steps you can take to help protect your information. We are providing you access to <<number of months>> months of credit monitoring and identity protection services at no cost to you. Instructions about how to enroll in these services and additional resources available to you are included in the enclosed "Steps You Can Take to Help Protect Your Information."

We understand you may have questions about this incident. You may contact Domenic DiSiena, Monday through Friday from 9-5 EST, at 1-516-433-1000, or write to us at 261 West 35th Street, #507, New York, NY 10001.

We sincerely regret any concern this incident may cause you. The privacy and security of information is important to us, and we will continue to take steps to protect information in our care.

Sincerely,

Domenic DiSiena, Owner DiSiena CPAs, LLP

## STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

#### **Enroll in Credit Monitoring / Identity Protection**

- 1. Website and Enrollment. Go to <a href="https://app.idx.us/account-creation/protect">https://app.idx.us/account-creation/protect</a> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Please note the deadline to enroll is July 25, 2022.
- 2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- **3. Telephone.** Contact IDX at 1-800-939-4170. IDX representatives are available Monday through Friday from 9 am 9 pm Eastern Time.
- **4. Review your credit reports.** We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to <a href="www.annualcreditreport.com">www.annualcreditreport.com</a> or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of the IDX ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

5. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit.

#### **Monitor Your Accounts**

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of

credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Address for the prior two to five years;
- 5. Proof of current address, such as a current utility or telephone bill;
- 6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion	Experian	Equifax
1-800-680-7289	1-888-397-3742	1-888-298-0045
www.transunion.com	www.experian.com	www.equifax.com
TransUnion Fraud Alert	Experian Fraud Alert	Equifax Fraud Alert
P.O. Box 2000	P.O. Box 9554	P.O. Box 105069
Chester, PA 19016-2000	Allen, TX 75013	Atlanta, GA 30348-5069
TransUnion Credit Freeze	Experian Credit Freeze	Equifax Credit Freeze
P.O. Box 160	P.O. Box 9554	P.O. Box 105788
Woodlyn, PA 19094	Allen, TX 75013	Atlanta, GA 30348-5788

### **Additional Information**

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; <a href="https://www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16<sup>th</sup> Floor, Baltimore, MD 21202; 1-888-743-0023; and <a href="https://www.oag.state.md.us">www.oag.state.md.us</a>. DiSiena CPAs LLP may be contacted at 261 West 35th Street, #507, New York, NY 10001.

For New Mexico residents, you have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act: (i) the consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information; (ii) the consumer reporting agencies may not report outdated negative information; (iii) access to your file is limited; (iv) you must give consent for credit reports to be provided to employers; (v) you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; (vi) and you may seek damages from violators. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and

active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage you to review your rights pursuant to the Fair Credit Reporting Act by visiting <a href="https://files.consumerfinance.gov/f/201504">https://files.consumerfinance.gov/f/201504</a> cfpb summary your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, FTC, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <a href="https://ag.ny.gov">https://ag.ny.gov</a>.

For North Carolina residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and <a href="www.ncdoi.gov">www.ncdoi.gov</a>.

For Rhode Island residents, the Rhode Island Attorney General may be contacted at 150 South Main Street, Providence, RI 02903; 1-401-274-4400; and <a href="www.riag.ri.gov">www.riag.ri.gov</a>. Under Rhode Island law, you have the right to obtain any police report filed in regard to this incident. There are [#] Rhode Island residents impacted by this incident.

For Washington, D.C. residents, the District of Columbia Attorney General may be contacted at 441 4<sup>th</sup> Street NW #1100, Washington, D.C. 20001; 202-727-3400, and <a href="https://oag.dc.gov/consumer-protection">https://oag.dc.gov/consumer-protection</a>. DiSiena CPAs LLP may be contacted at 261 West 35th Street, #507, New York, NY 10001.